Secure Faxing Data Sheet

Secure Solutions for:
- Healthcare information
- Financial transactions
- Loan applications
- Governmental and Regulatory
- Legal documents
- Confidential information

In today's regulatory and privacy-oriented environments, information security is a key consideration for organizations of all sizes in all industries. Traditional fax machines, however, introduce risk:

- Documents sit on machines and are available to anyone
- Faxes sent and received are not appropriately tracked
- Regulatory compliance is difficult to achieve or ascertain

FAXAGE keeps your faxes private and secure

FAXAGE is an Internet based fax service that lets you send and receive faxes using your email and/or our secure website. Faxes are sent directly to the intended recipient electronically; effectively bypassing shared fax machines where anyone could pick up and read a confidential fax. All faxes sent and received are tracked online and robust reporting allows for analysis to ensure compliance.

Secure Faxing Options

All FAXAGE accounts have these features standard

Secure email delivery
- Faxes sent and received via email can be protected with PGP encryption to ensure against eavesdropping
- FAXAGE fully supports TLS/SSL email transport encryption with any appropriately configured server
- Incoming faxes can be delivered as a secure link to download the fax, rather than attaching the fax itself
- Incoming fax PDF's can be password protected with a per-individual password using AES encryption

Website security
- The FAXAGE website is protected using industry-standard TLS/SSL for the entire login session

API security
- All API transactions are protected using industry-standard TLS/SSL for customers who integrate their systems with FAXAGE utilizing the API

Print to Fax security
- The FAXAGE print to fax driver uses TLS/SSL encrypted transport to send fax jobs to FAXAGE

Fax by App security
- The FAXAGE app uses TLS/SSL encrypted transport to send and receive faxes

Key Features

Physical	All of our systems reside in a hardened co-location facility that is accessible only to authorized personnel. 24x7 video monitoring, keycard and combination access are all standard security measures.
Perimeter Defense	The perimeter of the FAXAGE network is protected by multiple firewalls and is monitored by intrusion detection systems.
Encryption	FAXAGE utilizes strong industry-standard encryption methodologies including SSL, Email TLS/SSL support, AES PDF encryption, and 2048 bit PGP.
Authentication	Users can only access the FAXAGE service by providing valid credentials, which are encrypted with TLS/SSL during transmission. We also offer SSO via OneLogin and Microsoft Azure AD.
Application Security	The FAXAGE application has multiple security account levels/roles including the ability to restrict which accounts can access certain fax lines, folders and records of sent faxes within the system.
Internal Systems Security	FAXAGE utilizes multiple layers of defense to ensure the integrity of our internal systems. Only authorized personnel have access to systems and all use of elevated privileges is logged.
Data Security	FAXAGE does not use any third-party providers to house customer data and ensures that only authorized personnel access customer data for customer-approved or legal/regulatory purposes only.
Reliability	All components in the FAXAGE infrastructure are in a redundant configuration. The facilities themselves are backed by both UPS and generator power to ensure uninterrupted operation.
Accountability	FAXAGE supplies full system audit logs so that you can track your users' activities when using the system.

Web: www.faxage.com | Toll-Free: (800)853-FAX3 | Email: support@faxage.com